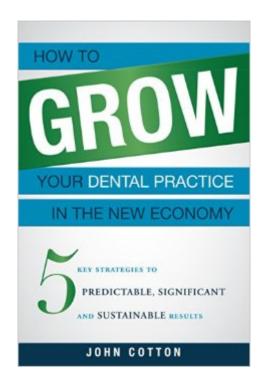
## The book was found

# How To Grow Your Dental Practice In The New Economy: 5 Key Strategies To Predictable, Significant And Sustainable Results





# **Synopsis**

WANT TO GROW YOUR PRACTICE IN THE NEW ECONOMY? Examine what you are doing today and diagnose the best treatment for your practice moving forward. You know the Great Recession created big problems for many dentists. It exposed dental practices to inefficient and ineffective processes, protocols and skills that suppressed production growth. The problem areas, primarily, are: No-shows and cancellations, fewer new patients and referrals, and fewer cases completed There is no leeway in today's dental practices for operational inefficiencies. Inside these pages, you'll discover the 5 key strategies to predictable, significant and sustainable results! 1. HOW to create consistently exceptional Patient Experiences 2. WHY a Strategic Plan is a â cemust haveâ • to predict your future 3. HOW to Fill-the-Schedule and keep it full 4. CASE Completion, not case acceptance: the magic wand to big increases in production 5. HOW to Lead your team to Performance, instead of managing work

## **Book Information**

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### Customer Reviews

I saw the glowing 5-star reviews and figured this would be a great read to help me grow the practice I acquired last week. I've read many books on the business side of dentistry and I'm never a big fan of the authors who are trying to sell something. The two best dental books I've read were both by authors who provide consulting services, but they didn't push it in the book. If I wanted a consultant, I would search for one. If I wanted to try to implement practical solutions into my office, I would buy a book. Unfortunately, I bought a book and got a 125 page long advertisement for Dental Team

Performance. The following is written in the book at the end of every single chapter: "Your patients win, your team members win, and you win. Discover how you can [implement this chapter's point] in your practice by visiting [web address]or calling [phone number]." The sales pitch gets old. When I read a book by a an author who happens to be a consultant, I will seek them out if I need their services. A simple page at the end of the book with their contact information would suffice. While there were some ideas I could implement, I don't recall anything too original. Mr. Cotton left me hanging for most of the book. For example, on page 49 he says, "I see practices where any team member with an extra few minutes of time is expected to help with recall. It's all hands on deck to fill the schedule... But wait! Why would you waste a perfectly good name on the recall list with a team member who has less than adequate telephone skills?"After reading that, a light went on in my head and I was excited to hear what he had to say about phone skills when it comes to recalls.

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